

## Let Us Project Manage Your Upgrade to Hosted Phones!

Today's telecom networks are much more sophisticated than they were back in the day, and so things can get a bit confusing when changing over to a Hosted Phone System. Here are some important things to consider:

<ul style="list-style-type: none"> <li>• Do you have a Power over Ethernet (PoE) switch? If not, a power cord is needed for each phone.</li> </ul>	<ul style="list-style-type: none"> <li>• How many phones do you currently have? How many phones do you need going forward?</li> </ul>
<ul style="list-style-type: none"> <li>• When does the current contract expire / Are there any early termination fees?</li> </ul>	<ul style="list-style-type: none"> <li>• Do you use phone lines for anything else (elevators, meters, etc.)</li> </ul>
<ul style="list-style-type: none"> <li>• Are your alarms wireless, or are you still using phone lines?</li> </ul>	<ul style="list-style-type: none"> <li>• Is your current Internet provider reliable &amp; reasonably priced?</li> </ul>
<ul style="list-style-type: none"> <li>• Do you have multiple locations?</li> </ul>	<ul style="list-style-type: none"> <li>• Which services will you no longer need?</li> </ul>
<ul style="list-style-type: none"> <li>• How is your Wi-Fi (Wireless Fidelity)?</li> </ul>	<ul style="list-style-type: none"> <li>• How much savings are possible?</li> </ul>

With so many moving parts, many Emendee clients have enjoyed our approach of “giving us the keys at the beginning of project, having us do all of the coordination between all parties/vendors, and having us give the keys back at the end of a successful cut-over.”

## Client Corner: Colonial Chemical



*The Phone Room Before & After*

*New Yealink Phones*

Colonial Chemical, located in South Pittsburg, TN, is committed to leading the industry in product quality in the manufacture of specialty chemicals for multiple markets including everything from personal care products to water treatment solutions to de-icing fluids and more.

When their IT Manager, Brittany Day, decided to upgrade their Hosted Phone System, she was looking for a solution with enhanced features, scalability, advanced features, and, of course, cost savings. During the walk-through, we learned that there were some outstanding issues that their provider never addressed, including an overhead paging system that was no longer functioning and a phone closet that never had obsolete equipment removed. Not only was Emendee Tech able to fulfill these requirements, but the monthly costs were also decreased by over 50%!

According to Brittany: “When Colonial Chemical was looking for a user-friendly, customizable, and cost-effective solution for Hosted Phones, it rapidly became apparent that Emendee Tech was the best choice for us. Their excellent customer support and ability to provide a Hosted Phone System solution with consistent performance was unmatched. The implementation went smoothly with a dedicated staff that had our best interests in mind. From installation of equipment to training the employees, they handled everything.”

***If you'd like to hear if our Hosted Phone System Solution can cut costs for your business, contact Dave Pestillo toll-free at (855)-EME-NDEE, or via email at [Dave@EmendeeTech.com](mailto:Dave@EmendeeTech.com).***