

Have You Had a Telecom Check-Up Lately?

You may have noticed: many phone bills look very different than in the past: Back in the '90's, there may have been a few "miscellaneous" charges in addition to the monthly agreed-upon costs. Today, some bills have as many as a dozen of these "miscellaneous" charges that can actually add up to more than the original cost of the phone line!

Some of these charges may be avoidable, since some phone companies have different miscellaneous fees.

Carrier Cost Recovery Surcharge	13.99
Federal Subscriber Line Charge	6.11
Access Recovery Charge-Business	2.50
Roadwork Recovery Surcharge	1.65
CT State Tel Sales Tax	8.16
Long Distance - Federal USF Surcharge	4.06
Federal Excise Tax	3.25
Federal USF Recovery Charge	2.50
911 Surcharge	.70
CT Service Fund	.05
Non-Published Listing	7.00
CT State Tel Sales Tax	.22

Actual charges on an Emendee client's phone bill

Often times, phone lines are advertised at a low rate, such as "\$20/month, or "\$24.99/month". That's all well & good, but when the bill shows the total monthly charge averaging \$50-\$80/month per line, it's definitely a good time to reach out to us to see how we can implement cost savings.

Contact us for a no-obligation bill review!

Client Highlight: Harvest Bakery in Bristol, CT



When Scott Chaplinski, owner of Harvest Bakery, started having issues with his hosted phone system, he hoped that the problems would be resolved in a short time. However, after giving his service provider months to fix the issues, he turned to Emendee Tech for a better solution.

Our solution was not only better, but it actually offered a monthly savings compared to the old provider. This, along with unlimited remote support, allowed Harvest Bakery to focus on what they do best: baking delicious breads, rolls, cakes, cookies and other goodies. In addition, Scott signed up for a fixed low-rate electricity supply agreement that has already saved thousands of dollars for his business this year!

According to Scott: "Dave listened to our needs, and created a custom solution that has worked very well for our bakery. Now we have a much better phone system, and we're enjoying our utility savings!"