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So, what do Incandescent Bulbs & POTS have in common?!?

<u>Both are becoming extinct!</u> POTS, or <u>Plain Old Telephone Service</u>, is commonly known as the old-fashioned phone line that used to be in just about everyone's home. POTS has been around as long as incandescent bulbs have. POTS technology has become expensive to maintain, since copper wires are required to establish a dedicated circuit between the customer location and the phone company's central office (like 2 cans and a string). Voice over Internet Protocol (VoIP), which uses the internet instead of dedicated phone lines, and 4G/5G Wireless solutions have been replacing POTS over the years.



Since 1879, incandescent bulbs have used the same inefficient technology (approximately 90% of the energy is wasted as heat, which is why they are often too hot to touch). They have been getting phased out over the past 10+ years, as some wattages are no longer allowed to be manufactured. LED's (Light Emitting Diodes) are over 8 times more efficient and have become extremely popular and cost-effective.

In August 2019, the FCC released a mandate requiring telephone networks to retire POTS services by August 2022. If you are still using old-fashioned phone lines for your voice, fax, and/or alarm lines, please reach out today to find out how to cut your costs and update to today's technology!



Client Spotlight: St. Francis Catholic

St. Francis Catholic is the new parish name for the merging parishes in New Britain, which includes Divine Providence, St. Francis of Assisi, Holy Apostles, and St. Katharine Drexel Church. Along with combining resources, Father Michael Casey, the Pastor, was tasked with consolidating phone bills and cutting costs. This is when Emendee Technologies got involved.

Since there were numerous bills with different telecom providers, a simple bill breakdown was provided to Father Casey showing the current services, along with the current costs and expiration dates. Once the wish list for the solution was determined, a proposal was presented, which included a Hosted Phone System, combining all locations onto one bill. Not only was their immediate savings, but the new phones were installed seamlessly.

According to Father Casey; "I love our new phones. They really enable us to meet the needs of our community while being on the go around the city."



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